

1. The promotion is open to residents of Scotland

VOUCHER REQUEST

2. You can receive a voucher by following a link represented by a QR code printed on POS and/or PayPoint transaction customer receipt that takes you to a website where you submit your mobile phone number. You are only entitled to receive a voucher if you respond directly to the QR code. If you have been sent the website address by anybody other than the Promoter, participation in this promotion is at the absolute discretion of the Promoter on a case-by-case basis. You will then receive a text message containing a unique voucher number and a URL. Your device will require internet connection to click on the website link in the text message to see your voucher and store finder.

3. There will be no charge for SMS texts delivered to consumers as a result of voucher requests.

VOUCHER REDEMPTION

4. This offer entitles consumers to receive 4 x £1 discount vouchers to be redeemed against 'product' supplied to a Scottish retailer by the Promoter (the "Products"), subject to these terms and conditions. Vouchers are available to customers registered on Scottish Water Priority Services Register (PSR) prior to 30/09/2025.

5. The vouchers can be redeemed at any retailer with PayPoint transaction processing capabilities. The vouchers are not redeemable online.

6. Vouchers may only be used in participating stores stocking the Products. Use the store finder embedded in the voucher link that you receive to find your closest participating store. This offer is subject to availability and if the participating store has no Product available then the voucher cannot be used in payment or part payment of another product.

7. Each voucher is valid until the date stated on the voucher and cannot be extended.

8. Promotion is open from 15th October 2025 until no later than 23:59 on 15th January 2026.

9. All vouchers must be used within 3 months of receipt or the date shown on the voucher, whichever is earliest.

10. The voucher cannot be used in conjunction with any other offer, cannot be used to purchase any product other than the Products and has no monetary value.

11. The voucher is strictly for your use and is not transferable under any circumstances.

12. You must be present in a participating store at the time your voucher is processed. You must not ask retailers to process your voucher by giving them the details using telephone, email or any other method.

13. For help within a store, please return to the voucher page and select the appropriate logo of the payment network used by that participating store (i.e., epay, PayPoint or Payzone).

GENERAL

14. The Promoter's decision is final in all promotional matters.

15. Regretfully, the Promoter cannot be held responsible for the failure to fulfil the obligations of any third parties involved in the promotion, although the Promoter will always endeavour to minimise the effect to the participant of any such failure.

16. The Promoter and its agents will only use personal information supplied by entrants to this promotion for the purposes of administering this promotion, unless consent is received to use such information for any other purpose. By submitting any information required, participants agree to their information being held and processed in accordance with the Data Protection Act 2018.

17. The Promoter and its agents reserve the right to verify all entries and to refuse to deliver a voucher or withdraw entitlement or refuse further participation in the promotion where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or obtained a voucher using fraudulent means.

18. In the event of exceptional circumstances outside its reasonable control and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions at any stage but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

LIMITATIONS OF LIABILITY

19. Neither the Promoter nor the promotional parties, assume any responsibility or liability for:

- a. Any faulty, failed or wrong electronic data transmissions.
- b. Any unauthorised access to, or theft, destruction or alteration of codes at any point in the operation of this promotion.
- c. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this promotion.
- d. Inaccessibility or unavailability of the internet or the mobile operator's network or any combination thereof.

20. The Promoter's general promotion terms apply to this promotion.