



# Scottish Water

Trusted to serve Scotland

## Welcome

# Thank you for attending today's event about our Balmaha Waste Water Treatment Works (WwTW) proposals.

With our alliance delivery partner, Efficient Service Delivery (ESD), Scottish Water has been developing investment plans to improve the treatment of the waste water in Balmaha. This will ensure we can continue to treat the waste water used by our customers so that it can be safely returned to the environment.

The objectives of today's event are:

- To provide information on our plans and seek feedback before we apply for planning consent
- To discuss how we can manage the impact of construction work
- To answer questions and discuss any concerns

We have information on:

- Who we are
- Where this work will take place
- Why the project is required
- What this will involve
- The approximate duration of the work
- What you will see on completion
- How to contact us should you have a query

We want to continue to keep in touch as our plans progress, therefore please visit [www.scottishwater.co.uk/Balmaha](http://www.scottishwater.co.uk/Balmaha) or call our Customer Helpline on **0800 0778778** quoting Capital/403951/ESD. You can also email ESD on [community@esd.scot](mailto:community@esd.scot) with any concerns.

 [scottishwater.co.uk](http://scottishwater.co.uk)

 [customer.services@scottishwater.co.uk](mailto:customer.services@scottishwater.co.uk)

 **0800 0778778**

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