

Team	Development Operations	Service Relocation	
		Asset Impact Team (AIT)	Highway Authority Utility Committee (HAUC)
<b>Issue</b>	Abandoned pipes (minor) Development Services Customer Portal Disconnections Pre Development Enquiries (PDE) Private Infrastructure Service Pipes Surface Water Management (Surface Water Policy) Water/ Sewer Connections Water Toby Relocation  Dynamics Applications – Example: <b>DSCAS-1234567-ABC</b>	Abandonment & reconnections Buildovers Conflicts with SW Infrastructure <b>Diversions of pipes under &lt;600mm in diameter</b> Hydrant Relocation Standoff Information (Any size of pipe) Utility Crossings/ Access over pipe	Abandoned pipes (600mm +) Conflicts with SW Infrastructure Council Schemes <b>Diversions of pipes equal or over ≥600mm in diameter</b> Forestry Council River Flooding Schemes Harbours Major Utility Crossings/ Access over pipe (600mm +) *NRSWA Applications (C2-C9) Renewable Energy Projects (such as Windfarms) Road Authority Enquiries
<b>Responsible</b>	Customer Connection Analyst/ Advisor	AIT	HAUC
<b>Action</b>	Advisory letter to customer	BAU	BAU
<b>Team Leader</b>	Lisa Lennox <a href="mailto:Lisa.Lennox2@SCOTTISHWATER.CO.UK">Lisa.Lennox2@SCOTTISHWATER.CO.UK</a>	Russell Lauder <a href="mailto:Russell.Lauder@SCOTTISHWATER.CO.UK">Russell.Lauder@SCOTTISHWATER.CO.UK</a>	Robin Gallacher <a href="mailto:Robin.Gallacher@SCOTTISHWATER.CO.UK">Robin.Gallacher@SCOTTISHWATER.CO.UK</a>
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<b>Contact Number</b>	0800 389 0379	N/A	N/A

\*NRSWA is the New Road Street Work Act 1991